



Kaizen
Technology, Support & Process

"KAIZEN" A preferred partner for Technical Support Kaizen Infoserve Pvt. Ltd, a fully grown Technical support organization with 23 branches and 36 Up-country support locations. Kaizen has tied up with **Mercury, Corsair, Wipro** and **AOC** as their service partner India and countries outside India. Kaizen was chosen because of its extensive Global footprint and state-of-the-art **online tracking system**, which allows the customers to track product replacement status with ease. Kaizen's process is fully compliant with ISO 9001-2000. In today's world, speed is defining the future. Kaizen's philosophy and focus is on speed and deliverance of value added services making it competitive for the enterprises. Speed enables all partners to position their product with extra mile of advantage vis-à-vis the competition.

Kaizen has pan India presence with service centers in a number of cities including Ahmadabad, Bangalore, Calicut, Chandigarh, Chennai, Cochin, Delhi, Guwahati, Indore, Jaipur, Kolkata, Lucknow, Ludhiana, Mumbai, Nagpur, Nasik, Patna, Pune, Secunderabad, Surat, Vijayawada, and Visakpatanam, with expansion plan to operate in 12 more location in the next 6 months. Apart from India Kaizen's arm stretches its presence in other countries like Bangladesh, Srilanka, Dubai, Nigeria and South Africa. The USP of KAIZEN being that it doesn't encourage a franchise model; all the engineers are on permanent role in the organization, which is one of key to the success story.